

## Call-Em-All integration

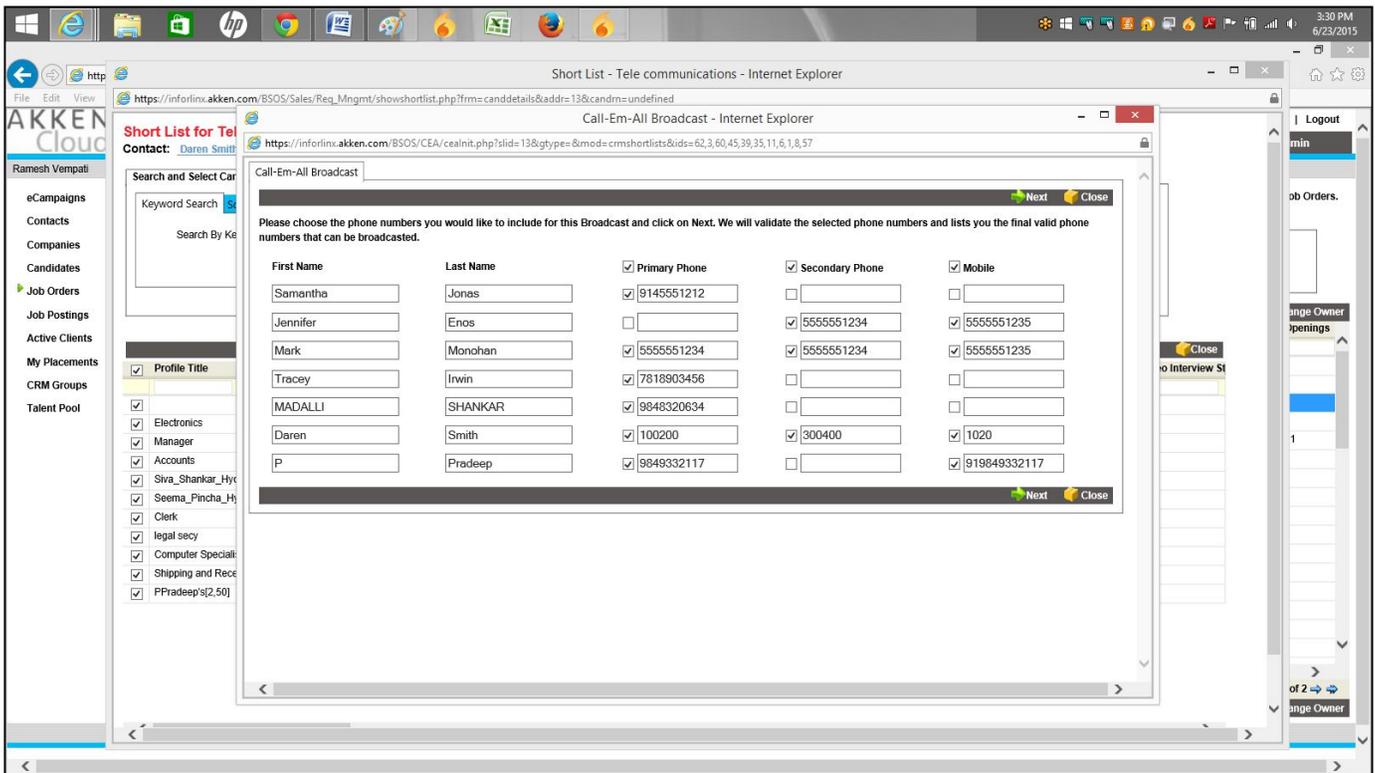
- Once user access is created, a Call-Em-All Broadcast widget will appear on eDesk



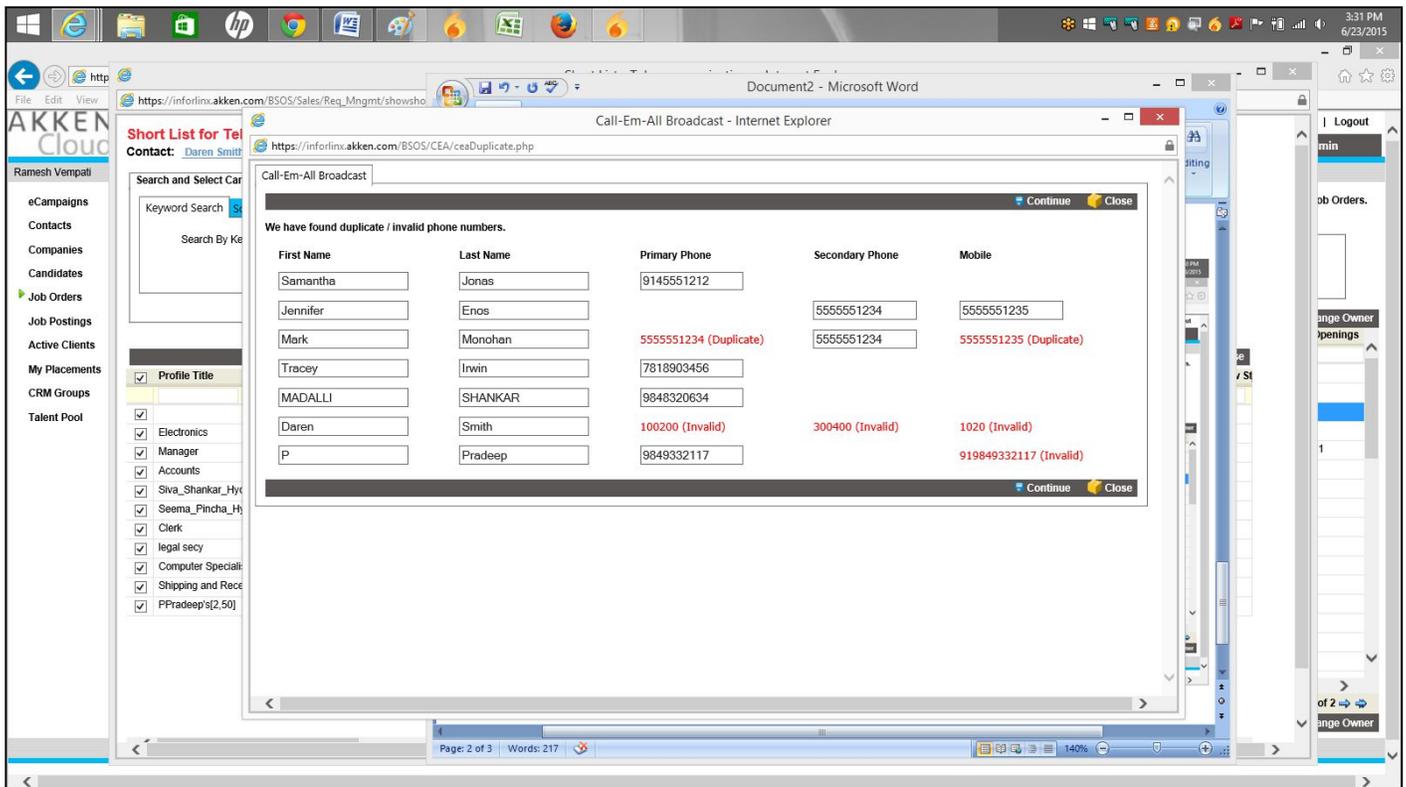
- This widget allows user to view all Broadcasts and see their progress on being delivered
- Under **CRM > Contacts & Candidates** there will be a new option for **Call-Em-All** at the top of these grids as shown below

| First Name     | Last Name     | Company Name      | Title             | Email            | Phone | State | Category | Type    | CON DATE   | Owner          | Created Date | Modified Date |
|----------------|---------------|-------------------|-------------------|------------------|-------|-------|----------|---------|------------|----------------|--------------|---------------|
| BETAASD        |               |                   |                   | nouser@akken.com |       |       |          | Private |            | Ramesh Vempati | 04/30/2015   | 06/03/2015    |
| a              | 11            |                   |                   | Gat@gmail.com    |       |       |          | Public  |            | Ramesh Vempati | 05/25/2015   | 05/25/2015    |
| br#@%&Test     | 12            |                   |                   | Gat@gmail.com    |       |       |          | Public  |            | Ramesh Vempati | 05/25/2015   | 05/25/2015    |
| Jeff           | Winkle        | One to One Supply | Account Manager   | nouser@akken.com |       | NC    | Vendor   | Public  |            | Ramesh Vempati | 11/19/2008   | 01/22/2015    |
| Joe            | James         | ABC Company       | Hiring Manager    | nouser@akken.com |       | NH    | Client   | Public  |            | Ramesh Vempati | 12/29/2014   | 12/29/2014    |
| Shirley        | Jones         | ABC Company       | VP HR             | nouser@akken.com |       | NH    | Client   | Public  |            | Ramesh Vempati | 12/29/2014   | 12/29/2014    |
| Mary           | Smith         | ABC Company       | Marketing Manager | nouser@akken.com |       | AP    | Client   | Public  |            | Ramesh Vempati | 12/29/2014   | 12/29/2014    |
| Contact        | Archive       | ABC Company       |                   | nouser@akken.com |       |       |          | Public  |            | Ramesh Vempati | 12/29/2014   | 12/29/2014    |
| Joe            | Jones         | New Horizon Inc   | Accounts Payable  | nouser@akken.com |       | NH    | Client   | Public  |            | Jennifer Bert  | 08/26/2008   | 12/15/2014    |
| Ramesh         | Vempati       |                   |                   | nouser@akken.com |       |       |          | Public  |            | Ramesh Vempati | 11/03/2014   | 11/03/2014    |
|                |               |                   |                   | nouser@akken.com |       |       |          | Public  |            | Ramesh Vempati | 09/17/2014   | 09/17/2014    |
|                |               |                   |                   | nouser@akken.com |       |       |          | Public  |            | Ramesh Vempati | 09/17/2014   | 09/17/2014    |
| del first name | del last name | Mar 18 Comp Name  |                   | nouser@akken.com |       |       |          | Public  | 03/18/2013 | Ramesh Vempati | 03/18/2013   | 07/16/2014    |
| glueindia      | 6             | Glue India        |                   | nouser@akken.com |       |       |          | Public  |            | Beta User      | 05/26/2014   | 05/26/2014    |
| New            | contact       | Jenni's Vet       |                   | nouser@akken.com |       |       |          | Public  |            | Beta User      | 05/26/2014   | 05/26/2014    |
| glueindia      | 5             | Glue India        |                   | nouser@akken.com |       | AP    |          | Public  |            | Beta User      | 05/26/2014   | 05/26/2014    |
|                |               |                   |                   | nouser@akken.com |       |       |          | Public  |            | Beta User      | 05/26/2014   | 05/26/2014    |

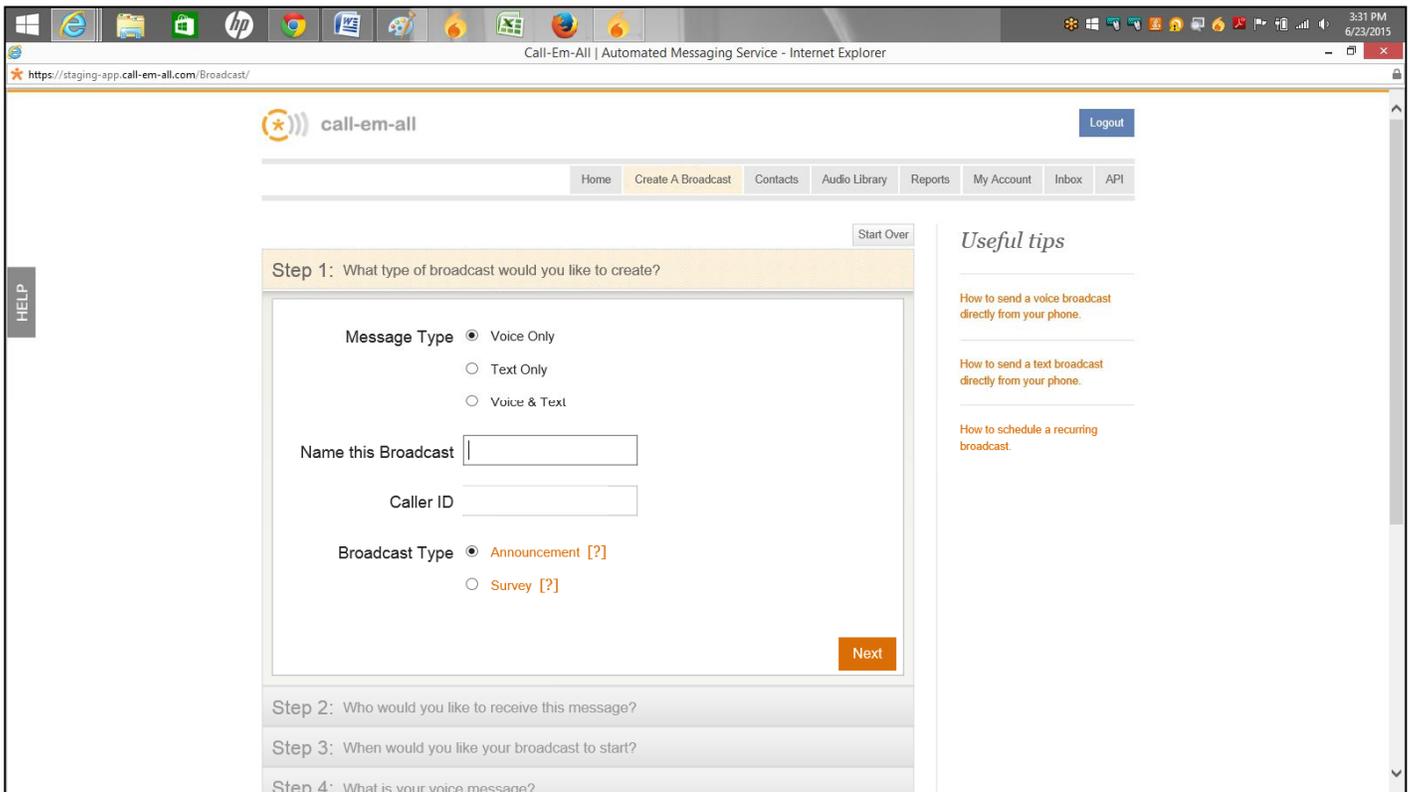
- Within the **Job Order 'Manage Submissions'** screen, the **Short List** screen, and the **CRM Groups** screen this option will appear as well
- Once desired Contacts/Candidates are selected, user can then select the **Call-Em-All** option. A new screen will pop up to allow the user to see the phone numbers to which the broadcast will send



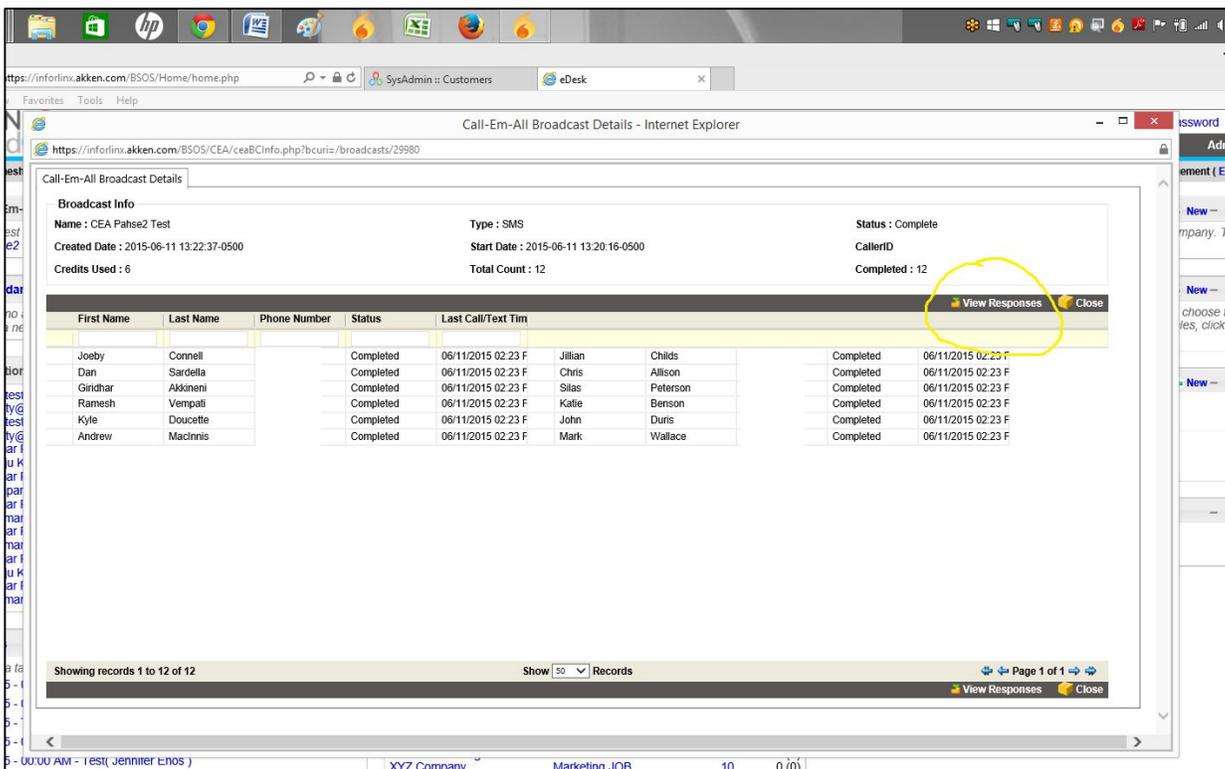
- When user selects 'Next', the new window will display the invalid or duplicate numbers in red



- Clicking 'Continue' will bring user out of Akken and into a Call-Em-All window. This window allows users to create their broadcast by filling out and navigating through the sections below



- Once sent out user can return to their eDesk to check the status of their broadcast within their Call-Em- All widget
- Once completely sent, the broadcast will display as a blue hyperlink allowing the user to select the broadcast to view all responses



- By clicking view responses user will be brought to a screen to show the response column

Call-Em-All Broadcast - Text Responses - Internet Explorer

https://inforlinx.akken.com/BSOS/CEA/ceaBCResponses.php?bcid=29980

Call-Em-All Broadcast - Text Responses

**Broadcast Info**

Name : CEA Pahse2 Test      Type : SMS      Status : Complete  
 Created Date : 2015-06-11 13:22:37-0500      Start Date : 2015-06-11 13:20:16-0500      CallerID :  
 Credits Used : 6      Total Count : 12      Completed : 12

| First Name | Last Name | Phone Number | Response       | Received Time      |       |          |                 |  |                    |
|------------|-----------|--------------|----------------|--------------------|-------|----------|-----------------|--|--------------------|
| Kyle       | Doucette  |              | Kyle Doucette  | 06/11/2015 03:22 F | Silas | Peterson | silas           |  | 06/11/2015 02:42 F |
| Katie      | Benson    |              | katie benson   | 06/11/2015 02:28 F | Dan   | Sardella | DANIEL SARDELLA |  | 06/11/2015 02:27 F |
| Ramesh     | Vempati   |              | Ramesh Vempati | 06/11/2015 02:25 F | Katie | Benson   | katie benson    |  | 06/11/2015 02:24 F |
| Andrew     | MacInnis  |              | Andy           | 06/11/2015 02:24 F | Mark  | Wallace  | markwallace     |  | 06/11/2015 02:23 F |
| Jillian    | Childs    |              | Jillian childs | 06/11/2015 02:23 F |       |          |                 |  |                    |

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