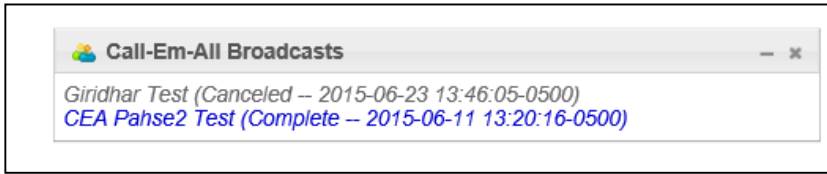
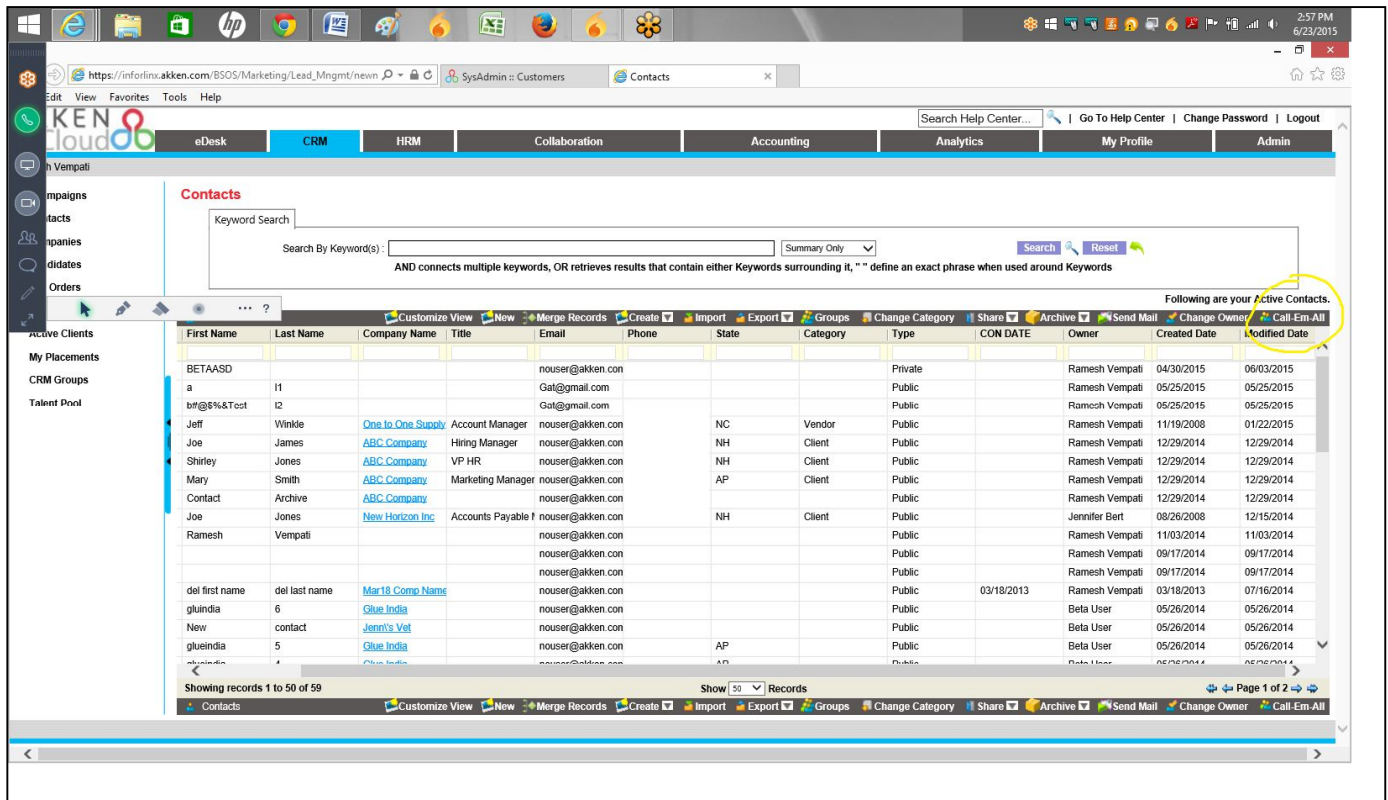


## Call-Em-All integration

- Once user access is created, a Call-Em-All Broadcast widget will appear on eDesk



- This widget allows user to view all Broadcasts and see their progress on being delivered
- Under **CRM > Contacts & Candidates** there will be a new option for **Call-Em-All** at the top of these grids as shown below



- Within the **Job Order 'Manage Submissions'** screen, the **Short List** screen, and the **CRM Groups** screen this option will appear as well
- Once desired Contacts/Candidates are selected, user can then select the **Call-Em-All** option. A new screen will pop up to allow the user to see the phone numbers to which the broadcast will send

Short List - Tele communications - Internet Explorer

Call-Em-All Broadcast - Internet Explorer

https://inforlinx.akken.com/BSOS/Sales/Req\_Mngmt/showshortlist.php?frm=canddetails&addr=13&cand=undefined

Call-Em-All Broadcast

Please choose the phone numbers you would like to include for this Broadcast and click on Next. We will validate the selected phone numbers and lists you the final valid phone numbers that can be broadcasted.

First Name	Last Name	Primary Phone	Secondary Phone	Mobile
Samantha	Jonas	<input checked="" type="checkbox"/> 9145551212	<input type="checkbox"/>	<input type="checkbox"/>
Jennifer	Enos	<input type="checkbox"/>	<input checked="" type="checkbox"/> 5555551234	<input checked="" type="checkbox"/> 5555551235
Mark	Monohan	<input checked="" type="checkbox"/> 5555551234	<input checked="" type="checkbox"/> 5555551234	<input checked="" type="checkbox"/> 5555551235
Tracey	Irwin	<input checked="" type="checkbox"/> 7818903456	<input type="checkbox"/>	<input type="checkbox"/>
MADALLI	SHANKAR	<input checked="" type="checkbox"/> 9848320634	<input type="checkbox"/>	<input type="checkbox"/>
Daren	Smith	<input checked="" type="checkbox"/> 100200	<input checked="" type="checkbox"/> 300400	<input checked="" type="checkbox"/> 1020
P	Pradeep	<input checked="" type="checkbox"/> 9849332117	<input type="checkbox"/>	<input checked="" type="checkbox"/> 919849332117

Next Close

- When user selects 'Next', the new window will display the invalid or duplicate numbers in red

Short List for Telecommunications - Internet Explorer

Call-Em-All Broadcast - Internet Explorer

https://inforlinx.akken.com/BSOS/Sales/Req\_Mngmt/showshortlist.php?frm=canddetails&addr=13&cand=undefined

Call-Em-All Broadcast

We have found duplicate / invalid phone numbers.

First Name	Last Name	Primary Phone	Secondary Phone	Mobile
Samantha	Jonas	9145551212		
Jennifer	Enos		5555551234	5555551235
Mark	Monohan	5555551234 (Duplicate)	5555551234	5555551235 (Duplicate)
Tracey	Irwin	7818903456		
MADALLI	SHANKAR	9848320634		
Daren	Smith	100200 (Invalid)	300400 (Invalid)	1020 (Invalid)
P	Pradeep	9849332117		919849332117 (Invalid)

Continue Close

- Clicking 'Continue' will bring user out of Akken and into a Call-Em-All window. This window allows users to create their broadcast by filling out and navigating through the sections below

Call-Em-All | Automated Messaging Service - Internet Explorer

https://staging-app.call-em-all.com/Broadcast/

call-em-all

Logout

Home Create A Broadcast Contacts Audio Library Reports My Account Inbox API

Start Over

Step 1: What type of broadcast would you like to create?

Message Type ☒ Voice Only  
☐ Text Only  
☐ Voice & Text

Name this Broadcast

Caller ID

Broadcast Type ☒ Announcement [?]  
☐ Survey [?]

Next

Step 2: Who would you like to receive this message?

Step 3: When would you like your broadcast to start?

Step 4: What is your voice message?

Useful tips

How to send a voice broadcast directly from your phone.

How to send a text broadcast directly from your phone.

How to schedule a recurring broadcast.

- Once sent out user can return to their eDesk to check the status of their broadcast within their Call-Em- All widget
- Once completely sent, the broadcast will display as a blue hyperlink allowing the user to select the broadcast to view all responses

Call-Em-All Broadcast Details - Internet Explorer

https://inforlinx.akken.com/BSOS/CEA/ceabCInfo.php?bcurl=/broadcasts/29980

Call-Em-All Broadcast Details

Broadcast Info

Name : CEA Pahse2 Test

Type : SMS

Status : Complete

Created Date : 2015-06-11 13:22:37-0500

Start Date : 2015-06-11 13:20:16-0500

CallerID

Credits Used : 6

Total Count : 12

Completed : 12

View Responses Close

First Name	Last Name	Phone Number	Status	Last Call/Text Tim
Joeby	Connell		Completed	06/11/2015 02:23 F
Dan	Sardella		Completed	06/11/2015 02:23 F
Girdhar	Akkineni		Completed	06/11/2015 02:23 F
Ramesh	Vempati		Completed	06/11/2015 02:23 F
Kyle	Doucette		Completed	06/11/2015 02:23 F
Andrew	Macinnis		Completed	06/11/2015 02:23 F

Showing records 1 to 12 of 12

Show 50 Records

Page 1 of 1

View Responses Close

- By clicking view responses user will be brought to a screen to show the response column

Call-Em-All Broadcast - Text Responses - Internet Explorer

https://inforlinx.akken.com/BSOS/CEA/ceaBCResponses.php?bcid=29980

Call-Em-All Broadcast - Text Responses

**Broadcast Info**

Name : CEA Pahse2 Test      Type : SMS      Status : Complete  
Created Date : 2015-06-11 13:22:37-0500      Start Date : 2015-06-11 13:20:16-0500      CallerID :  
Credits Used : 6      Total Count : 12      Completed : 12

First Name	Last Name	Phone Number	Response	Received Time					
Kyle	Doucette		Kyle Doucette	06/11/2015 03:22 F	Silas	Peterson		silas	06/11/2015 02:42 F
Katie	Benson		katie benson	06/11/2015 02:28 F	Dan	Sardella		DANIELSARDELLA	06/11/2015 02:27 F
Ramesh	Vempati		Ramesh Vempati	06/11/2015 02:25 F	Katie	Benson		katie benson	06/11/2015 02:24 F
Andrew	Macinnis		Andy	06/11/2015 02:24 F	Mark	Wallace		markwallace	06/11/2015 02:23 F
Jillian	Childs		Jillian childs	06/11/2015 02:23 F					

Showing records 1 to 9 of 9      Show 50 Records      Page 1 of 1